

# Safeguarding Against the Coronavirus (COVID-19)

At CORA, providing safe, high quality care is our #1 priority. In response to the growing concern over the spread of coronavirus, we want to assure you that our facilities will remain open and will be taking extra precautions to safeguard against the spread of this disease. We are working in close coordination with other healthcare organizations to ensure we have a consistent path to care during this time.

We ask that you alert us immediately if you have been screened or are undergoing evaluation for COVID-19 exposure so we can effectively triage your care.

If you are experiencing cough or flu like symptoms with possible COVID-19 exposure, please contact our Scheduling Department as we may need to reschedule your appointment or direct your care accordingly.

If you arrive to your appointment, and are experiencing fever, flu like symptoms or respiratory distress, please notify a registration specialist as soon as possible. You will be asked to wear a mask. Should you decline, your appointment will be rescheduled. All patients can request a mask regardless if you are showing any signs or symptoms of illness.

CORA's physicians, technologists and administrative staff adhere to the standard and transmission-based precautions for infection control by ensuring the following:

- Frequent hand hygiene
- Use personal protective equipment such as clothing, goggles or gloves, whenever there is an expectation of possible exposure to infectious material
- Respiratory hygiene/cough etiquette principles
- Properly handling, cleaning and disinfecting patient care instruments/devices
- Handle textiles and laundry carefully
- Safe injection practices
- Healthcare worker safety including proper handling of needles and other sharp objects
- Appropriate patient placement
- Limit transport and movement of patients
- Prioritize cleaning and disinfection of the room and equipment

Things you can do to assist us in preventing the spread of COVID-19 and other transmittable diseases:

- Call ahead before your visit. If you have an appointment with us, call us and tell us if you suspect you have an active respiratory infection (including cold or flu, not just possible COVID-19). This will help us take steps to keep other people from getting infected or exposed, or we may offer to reschedule your appointment.
- **If you are experiencing cough, fever or flu like symptoms, please be prepared to wear a mask during your visit to our facilities.**

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For more information on disease control and prevention, please visit <https://www.cdc.gov>.